

## FAQ's for New Application

**Question: How do I move my application to a new semester if I already submitted one for a past semester?**

Answer: At the bottom of the Status page of your application, click "Reopen Application." It will open up the revised application, which will look entirely different from past applications. Each BYU University will have a separate application. Answer the Welcome, Privacy Notice, Identity sections and it will then let you select the semester for which you wish to apply.

**Question: How do I apply for a new semester if I didn't finish the last application?**

Answer: Go to [apply.lds.org](https://apply.lds.org) and work through the new application, which will look very different from past applications. Each BYU University will have a separate application. Answer the Welcome, Privacy Notice, Identity sections and it will then let you select the semester for which you wish to apply.

**Question: Why can't I apply for the Winter Semester 2019?**

Answer: Please note the application deadlines on the following website: <https://admissions.byuh.edu/decisions>. If the semester for which you wish to apply is not an option but offers semesters following that, the deadline has past and you will need to apply for one of the semesters offered.

**Question: Why are some of the areas "Incomplete" on the Status Page?**

Answers: Click into "Show More" for each Incomplete area to see what is missing.

It may be that you haven't finished answering the questions from that area.

It may be that we haven't received your transcripts, or if we have received them, they are still being processed.

It may be that your documents (transcripts, international papers, English Proficiency tests) from a former application did not bridge into the new application. Please call (808-675-3738) or email ([admissions@byuh.edu](mailto:admissions@byuh.edu)) if it shows documents missing that you know have been sent in and reviewed previously.

It may be that you need to update your Ecclesiastical Endorsements. All Endorsements previous to September 1 will need to be redone for the new application.

**Question: How do I apply for I-WORK?**

Answer: If you are from the BYU Hawaii target area, (See link: <https://admissions.byuh.edu/priority>.) you are eligible for I-WORK consideration. Select "Apply for I-WORK aid" under "Finances" and it will lead you through the steps to apply. You will need to send in pay slips/tax forms and bank statements as directed. Please remember to initial all sections of the I-WORK form before you send it to us.

**Question: On the previous application, I sent in ISAA papers. Do I still send those in?**

Answer: ISAA questions are asked within the new application; there is no separate document to send to us. However, you will need pay slips/tax forms and bank statements to verify the income reported

**Question: If I am currently taking University credits, where do I report those?**

Answer: Only credits completed and graded will be reported on the application. If you are currently taking classes, do not list that College/University on the application. You may send that transcript to us when you finish the classes and have received your grades. Note that all credits earned from a College/University must be reported; your application could be considered invalid if they are not disclosed.